



We've learned that [BBVA Compass](#) plans to announce that it will be outsourcing its IT (information technology) help desk. The decision would affect between 25-40 of the multinational bank's employees in Birmingham, AL. Those employees would have the option of applying for work with the firm that has been awarded the account but would only be guaranteed no more than 60 days of work.

The story sounds similar to [one that occurred last fall in Decatur, AL](#) when 35 employees were told they would be laid off by the end of the year. Some of those jobs were moved to Texas with others outsourced to [Atento](#), a unit of a Spain-based telecommunications and technology giant. By the way, BBVA Compass' parent company is based in Spain.

We'll update as more information becomes available.